

20 December 2023

Reloaded Nightclub Limited
62 Bartholomew Street
Newbury
Berkshire
RG14 7BE

Public Protection Partnership
Theale Library
Church Street
Theale
Berkshire RG7 5BZ
Our Ref: 106593
Please ask for: Kate Powell
Direct Line: [REDACTED]
e-mail: [REDACTED]

Dear sirs

**APPLICATION FOR A PREMISES LICENCE
RE: 7-9 WHARF STREET, NEWBURY, BERKSHIRE, RG14 5AN**

I write regarding the above application.

Following our meeting yesterday, I am aware that you have now drafted a noise management plan, installed a lobby door, and installed your sound system including a noise limiter.

I still have reservations that the break out of music from the premises when in operation will have a detrimental impact on the neighbouring residential property. During the daytime, with the bass level reduced the music levels outside the premises were acceptable, however I am not confident that it will be possible to achieve a satisfactory customer experience during the early hours of the morning with the current level of sound proofing. I also have concerns about noise from customers voices outside the premises causing disturbance to the neighbouring residents. I would have concerns about the hours of operation continuing beyond the neighbouring licenced premises thereby extending the hours that the residents would experience customer noise.

As such I would like to propose the following conditions are attached to the premises licence as part of your operating schedule to promote the prevention of public nuisance.

Hours

The following licensable activities can only take place during the hours specified:

	Sunday to Wednesday	Thurs, Friday and Saturday
Live music	No live music	
Recorded music	10:00 am to midnight	10:00 am to 2:00 am
Performances of dance	10:00 am to midnight	10:00 am to 2:00 am
Sale of alcohol	10:00 am to midnight	10:00 am to 2:00 am
Late night refreshment	11:00 pm to midnight	11:00 pm to 2:00 am
Hours open to the public	10:00 am to 00:30	10:00 am to 2:30 am

Noise and Vibration

The volume of amplified music within the premises should be played at a level that is appropriate to the circumstances such as the time of day and the degree of sound insulation afforded by the buildings in relation to the distance of the premises from dwellings or other noise sensitive premises.

If the breakout of music from the premises is found to be causing disturbance to neighbouring residents the licence holder shall obtain an acoustics report relating to the premises from a qualified acoustic consultant registered with the Institute of Acoustics or the Association Noise Consultants. The licence holder shall carry out all necessary works contained within the report to the written satisfaction of the Council. The premises shall not operate under the licence until this condition has been complied with.

The licensee or other nominated representative should monitor noise levels outside nearby dwellings during entertainment involving amplified music or speech. If, because of this monitoring, it is considered that the noise levels are excessive, immediate action should be taken to cause the volume of the entertainment to be reduced to suitable levels. The licensee's attention is drawn in particular to the effect of the low frequency bass notes which readily pass through doors and windows and are most often the principal reason for people complaining of entertainment noise. After 23:00 hours the licensee should aim to ensure that noise from entertainment is not audible outside any dwelling in the vicinity. A record of these checks and of any action taken as a result shall be maintained in a logbook kept specifically for the purpose. The logbook shall be made available for inspection by an authorised officer of the licensing authority on request.

All external doors and windows must be kept closed, other than for access and egress, when activities involving amplified music or speech are taking place, and alternative means of acoustically attenuated ventilation provided.

A lobby door of suitable construction to achieve satisfactory sound attenuation must be provided and maintained to the entrance door and fitted with self-closing devices.

No amplified music or speech shall be relayed via external loudspeakers.

A noise limiting device must be installed at the premises and maintained in such a manner as to control all sources of amplified music and speech at the premises. The device must be: -

- Always used during the entertainment.
- set at a level agreed in writing with the Council and this level recorded within your noise management plan; and
- sealed in a manner, which is tamper proof.

Prominent, clear, and legible notices must be displayed at all exits requesting the public to respect the needs of local residents and to leave the premises and the area quietly.

The licensee or a nominated representative shall receive and respond to complaints of noise throughout the duration of all entertainment and during the time that patrons are leaving the premises.

Staff must be given adequate training to ensure they are able to fulfil their responsibilities in noise management.

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A noise management plan shall be agreed with the Council to monitor and control entertainment and customer noise. It shall include:

- detail of how the licensing conditions shall be achieved in practice including equipment set up, contract with DJs, noise management practices.
- what training staff shall receive.
- name and contact details for responsible person(s),
- details of how monitoring checks shall be carried out and recorded.
- How noise from customers outside the premises will be managed
- what action should be taken in response to any issues.

The plan shall be implemented in full and any deviation from the plan shall be first agreed in writing with the Council.

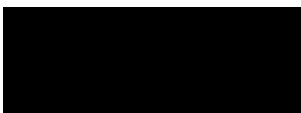
Refuse, such as bottles, shall not be placed into receptacles outside the premises between 23:00 hours and 07:00 hours in order to minimise the disturbance to nearby properties.

Deliveries: all deliveries to be received outside the hours of 23:00 hours and 07:00 hours to minimise the disturbance to nearby properties.

Please let me know if you agree to these conditions being attached to your licence within the next 7 days.

If you have any queries regarding the above, please contact me.

Your sincerely,



Kate Powell
Senior Environmental Health Officer

PUBLIC PROTECTION PARTNERSHIP
A SHARED SERVICE PROVIDED BY BRACKNELL FOREST COUNCIL AND
WEST BERKSHIRE DISTRICT COUNCIL